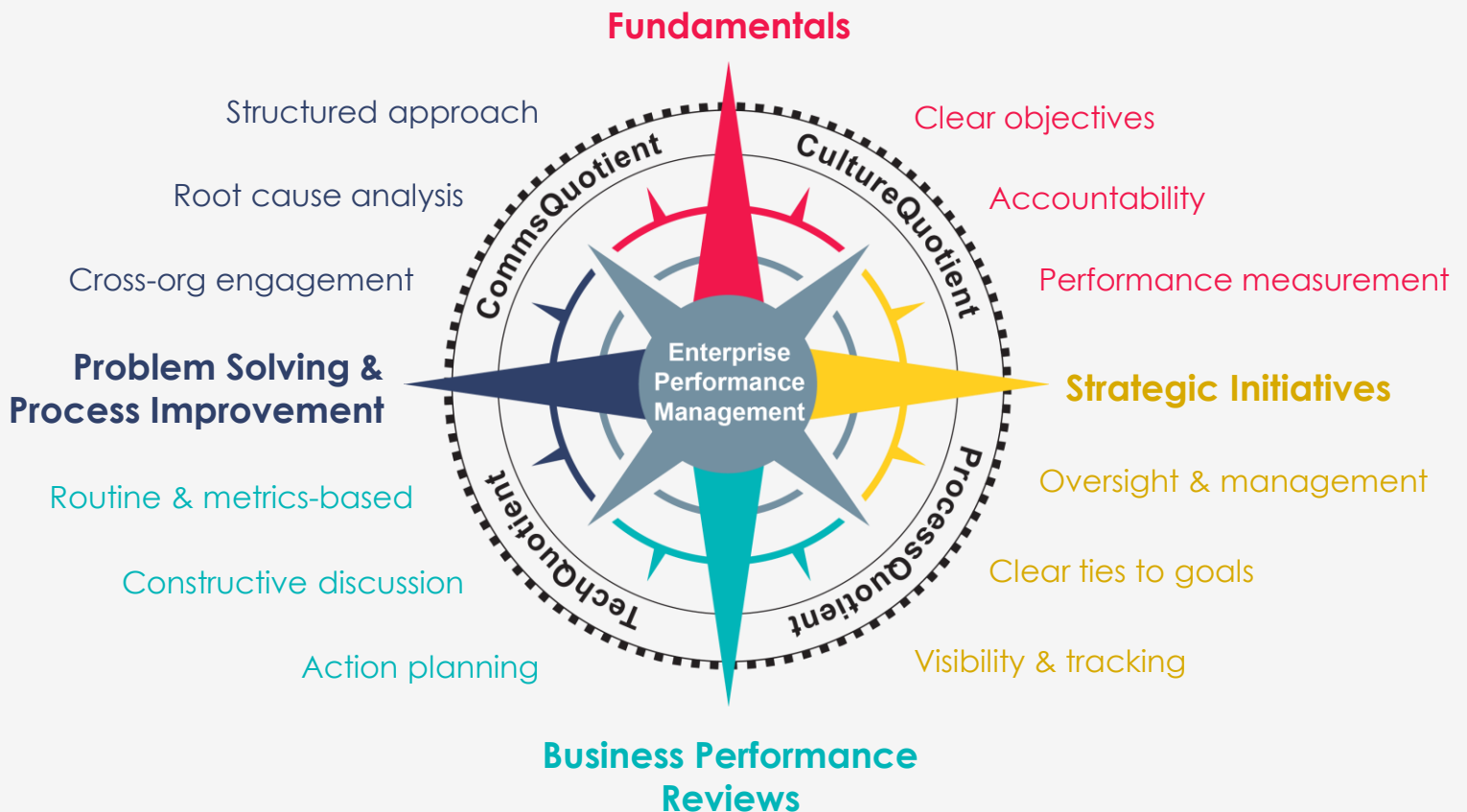# PerformanceCompass
by MassIngenuity®

Your guide to better enterprise performance

State agencies need to build a strong performance management foundation to meet stakeholder demands and successfully carry out their mission.

The Skill Map for State Agencies

Fundamentals

Structured approach

Root cause analysis

Cross-org engagement

Problem Solving & Process Improvement

Routine & metrics-based

Constructive discussion

Action planning

Clear objectives

Accountability

Performance measurement

Strategic Initiatives

Oversight & management

Clear ties to goals

Visibility & tracking

Business Performance Reviews

(Compass labels: CommsQuotient, CultureQuotient, ProcessQuotient, TechQuotient; center: Enterprise Performance Management)

Mass Ingenuity's PerformanceCompass evaluates structures and practices on four critical management system components and four critical skillsets that together form the basis for optimal organizational performance. The diagnostic, paired with insights from Mass Ingenuity's professionals, identifies targeted areas of opportunity to improve or fine-tune the organization's practices to establish your PerformanceRoadmap, a plan for ongoing improvement in processes and outcomes.

PerformanceCompass
by MassIngenuity®

PerformanceCompass enables you to:

- Evaluate your agency's preparedness to meet performance objectives

- Identify opportunities for development in critical competency areas

- Establish a framework to inform future investment decisions as stakeholder demands increase

- Think creatively and strategically about building a stronger performance management system, equipped with insights on how best-in-class organizations provide resources, support, and strategic alignment

Eliminate waste in routine work ~ Surface constraints to goals
Target and eliminate root causes of performance constraints

How it works

① Diagnostic

② PerformanceCompass Report
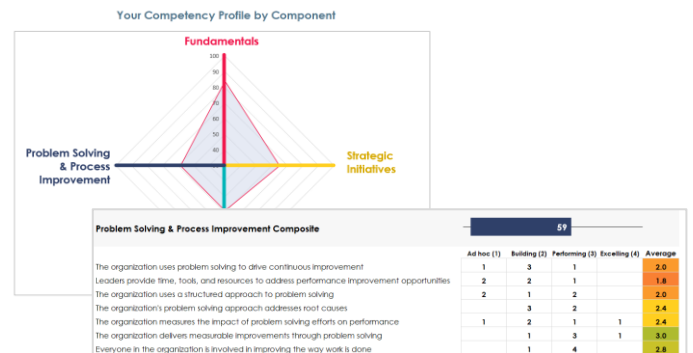
③ Executive Workshop

④ PerformanceRoadmap

Are you ready to improve your agency's performance?
Email us at info@massingenuity.com